



## UTAH HIGHWAY PATROL VEHICLE SAFETY SECTION

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# NEWSLETTER

07 / #02

**JUNE, 2007**

### WEB-BASED PROGRAM UPDATE

Within the next few weeks, we will be releasing a new update to the web based program. This update will have a number of changes, including the addition of heavy truck/bus inspections. Each inspector will also see changes to the number of screens that they will have to go through, while completing an inspection. We have compiled some of these screens together to shorten the input process. Some other changes will include removing un-needed inspection items, which mainly has to do with the motorcycle inspections. Currently, the program times out after not being used for about 15-20 minutes, requiring a password to be re-entered. Due to some station feedback, we have increased that time to be changed up to 60 minutes. Utah Interactive has been working hard to better this inspection process and to eliminate any downtime created from their side of the program. We value all of the feedback that is obtained from stations. Recently we had an update put out during station business hours which created problems to all stations. We apologize for any inconvenience that this may have caused. This update was not planned to be put into production. Any future updates will only be implemented after normal business hours.

### INSPECTION CONSOLE SYSTEM

Our office is aware that some stations are currently using the old on-line console system. In a previous newsletter we noted that this program would no longer be maintained. As of **JULY 15, 2007** this program will be shut down permanently. Any station that is still using this system must enroll with Utah Interactive's web-based program in order to continue performing inspections. There is a link through our web address at [safetyinspections.utah.gov](http://safetyinspections.utah.gov) for any station needing to register with Utah Interactive.

### WEB-BASED STATIONS BILLING REQUIREMENTS

Any web-based station that falls more than 60 days delinquent on their Utah Interactive billing invoice will be suspended from access to the system. Once a station has been suspended, a full payment must be submitted to Utah Interactive before regaining access to the system. Currently, this payment can only be made by check or money order, but Utah Interactive is currently looking into taking credit card payments over the phone. There are some stations that have already set up their accounts to have all payments deducted directly from a credit card. If your station is not set up this way and would like to be, please contact Utah Interactive for a billing option change form. Also, as a reminder, please make sure that your credit card expiration date is kept up to date with Utah Interactive in order to prevent any problem with a payment from being collected.

### PASSWORD RESET REQUESTS

Some inspectors are still forgetting to monitor whether their caps lock key is on while typing in their password. If

you do type in your password with the caps lock on, the system will automatically disable you after two attempts.

If an inspector from your station does require a password reset, they must call into our office. We will no longer reset passwords from requests made by someone else.

Passwords will **ONLY** be reset during regular Safety Inspection Office hours, which are Monday through Friday, **8:00 A.M. to 4:30 P.M. PLEASE DO NOT CALL** Utah Interactive, they cannot perform a password reset.

### 2007 SAFETY INSPECTION MANUAL

We are still seeing stations without the 2007 Safety Inspection Manual. These stations have been referring to older manuals which do not have the current inspection criteria that is in place. Every year there are changes made to the manual, and in order for your station to have these changes, you must obtain the newest version. If you need a 2007 manual, you may purchase one from our office for \$10.00 or you can download a copy from our website. [safetyinspections.utah.gov](http://safetyinspections.utah.gov)

### VEHICLE INSPECTIONS

Recently, we found that an inspector completed a safety inspection on a Yamaha Rhino. This type of vehicle is only manufactured for off-road use and is not street legal. Even if it is retrofitted with equipment to pass a safety inspection it should not be inspected. The vehicle owner then applied for registration and was given plates by the Department of Motor Vehicles. After our office was alerted about this, we requested that the Department of Motor Vehicles revoke the registration, removing the vehicle from our roadways.

The inspector stated that they knew they should not have inspected this type of vehicle, but inspected the vehicle anyway.

If any station and/or inspector has any questionable vehicles presented for an inspection, please contact your Safety Inspection Investigator or our office.

### SMART CARS

We have had a number of questions related to the 'Smart Cars' that are being sold across the nation. These vehicles are being imported from Europe by a registered importer, who then retrofit and certify the vehicles to meet FMVSS regulations. Before these vehicles can be registered in Utah, they must have the import certification documents in English and then they must have a safety inspection performed at the same requirements of other vehicles. When inspecting these types of vehicles on the web based program, the vehicle make used should be, 'unverified make' and the model as 'Smart Car'.

**THE 2007 ANNUAL RENEWAL FEES ARE DUE  
FOR ALL STATIONS EXCEPT EXEMPT  
STATIONS.**

## UPDATE STATION INSPECTORS

STATION MANAGEMENT - Please notify our office when an inspector leaves your employment or they transfer to a different station. It is very important that we have the most accurate station and inspector information available. If you need a change of personnel form you may pick one up at our office or you may call and request one to be mailed out.

It is extremely important that stations using the web-based inspection program notify us immediately when an employee is terminated or leaves your employment. This allows us to protect your station by locking the inspector out of accessing inspections under the station's business. Office personnel will also be verifying station inspectors each time they have a station on the phone.

## PRINTING PROBLEMS

Some of our web-based stations have had problems printing certificates. The problem has been corrected by simply downloading Adobe Universal Postscript Window driver 1.0.6 English. If your station is experiencing further printing problems, please contact the Utah Interactive Customer Support Line at, (801)983-0275.

## DID YOU KNOW

Did you know that our Safety Inspection Personnel perform undercover operations on random stations around the state? We randomly select areas around the state and send undercover officers and vehicles in to ensure that quality inspections are being done and that our procedures are being followed. When the inspector follows the proper procedure, each violation on our undercover vehicle will be present in plain view. This is how many of our cases against stations and/or inspectors are generated. We also generate cases through traffic stops, by aggressively looking for those vehicles that are violating state equipment laws for safe mechanical vehicles. Most of these traffic stops lead us to a Safety Inspection Station that conducted an improper inspection. Please remember that passing a vehicle with reject violations is illegal and could result in your station license and inspector certification being suspended or revoked from the program. Criminal charges may also be brought against the station and/or inspector.

## AGENCY ACTIONS

**Station/Insp Name      Agency Action      Disposition**

Rex White #19783	30 Day Suspension	Upheld
Cody Weyandt #19758	15 Day Suspension	Upheld
Tony Howard #17168	15 Day Suspension	Upheld
Bradlee Naylor #16299	10 Day Suspension	Upheld
Abbas Haghighat #15045	15 Day Suspension	Upheld
Robbie Jacobsen #14253	180 Day Suspension	Upheld
Russ's Old Fashioned #43	15 Day Suspension	Upheld
William Bacon #19870	15 Day Suspension	Upheld
Toquerville Auto #5375	Revocation	Upheld

Ned Snow #3570	Revocation	Upheld
American Car Care #6051	180 Day Suspension	Upheld
Michael A. Beard #18177	15 Day Suspension	Upheld
Angelique Gutierrez #20748	15 Day Suspension	Upheld
William Greig #13936	15 Day Suspension	Upheld
Monty's Pearson Tire #5096	15 Day Suspension	Upheld
Gerardo Lozano #16455	30 Day Suspension	Upheld
Monty's Pearson Tire #5096	Revocation	Amended
Monty Webb #1487	Revocation	Amended
John Giacoletto #19330	15 Day Suspension	Upheld
Castle Valley Co-op #6432	15 Day Suspension	Upheld
Robert Jackson #20887	15 Day Suspension	Upheld
Grako's American Car Care #2415	15 Day Suspension	Upheld
Gary Grako #3083	15 Day Suspension	Upheld
Earl Archuleta #19379	15 Day Suspension	Upheld
David Hopkins #2541	15 Day Suspension	Upheld
Adam Armstrong #18653	15 Day Suspension	Upheld
Jason Millspaw #17115	15 Day Suspension	Upheld
Hector R. Sanjinez	180 Day Suspension	Upheld
OUO L.L.C. #5628	15 Day Suspension	Upheld
Jason V. Sorenson #8542	15 Day Suspension	Upheld
Big O Tire AmFork #2420	15 Day Suspension	Upheld
Alejandro Garcia #20670	15 Day Suspension	Upheld
Big O Tire Woods X#2382	30 Day Suspension	Upheld
Benjamin Bennett #15700	Revocation	Upheld



CHECK EXPIRATION DATES OF  
PLATEBRAKE TESTER  
CERTIFICATIONS.

PLACE STATION LICENSES AND  
INSPECTOR CARDS IN A CONSPICUOUS  
AREA.

CHECK EXPIRATION DATES OF  
INSPECTOR CERTIFICATION CARDS.